

NEWS RELEASE

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HOLLYWOOD BURBANK AIRPORT WINS TOP INDUSTRY HONORS FOR MARKETING AND AIRLINE PARTNERSHIP PROGRAMS

Awards Given by Airports Council International North America (ACI-NA)

November 16th, 2023 - Hollywood Burbank Airport's marketing communications program has received multiple accolades from this year's "<u>ACI-NA Excellence in Airport Marketing,</u> <u>Communications, and Customer Experience Awards.</u>" The annual competition recognizes best practices in marketing, communications, public relations, and customer experience.

"ACI-NA, representing airports in the U.S. and Canada, has once again recognized Hollywood Burbank Airport as a leader in the industry with our marketing program's innovation and creativity," says the airport's Executive Director, Frank Miller.

The "More Jet, Less Lag" campaign, winner for "Overall Marketing Programs (*Medium Size Airports*)" turns the common experience of "jet lag" on its head, highlighting the ease and convenience of travel at Hollywood Burbank Airport.

The development and production of the campaign was a collaboration between Director of Communications & Air Service, Nerissa Sugars, and the airport's branding-marketing agency, <u>Anyone Collective.</u>



The "Partnering with Carriers" award commends BUR's relationship with <u>Avelo Airlines</u> to help ensure the success of "<u>Airport Academy</u>". The five-month program introduces high school students from Burbank, Glendale and Pasadena to careers in aviation. The highlight this year was a day trip flight to Santa Rosa, hosted by Avelo Airlines.

The ACI-NA Excellence in Airport Marketing, Communications, and Customer Experience Awards are comprised of 20 categories. This year, ACI-NA says 80 airports competed, submitting 300 entries. Winners were announced this week at the ACI-NA MarCom Conference in Atlanta.

